



DELTA LIFE INSURANCE COMPANY LIMITED

"Delta Life Tower", Plot No. 37, Road No. 90

Gulshan Circle-2, Dhaka-1212, Bangladesh

Phone: +880-2-55051019 & +8809613666000, Fax: 880-2-8835094, E-mail: health.group@deltalife.org

IMPORTANT

Please make sure you read and fully understand this document before you travel from the People's Republic of Bangladesh. Please read carefully the full details of the PROCEDURE FOR OBTAINING ASSISTANCE AND CLAIMS. Failure to follow the instructions given could result in rejection of the claim.

OVERSEAS MEDICLAIM POLICY FOR EMPLOYMENT & STUDIES (SEHENGEN AND/OR NON-SEHENGEN COUNTRIES-UNDER PLAN "C" AND PLAN "D")

WHEREAS the Insured person designated in the Overseas Mediclaim Identification and Schedule hereto having by a proposal and declaration (including Medical History) which shall be the basis of the contract and shall be deemed to be incorporated therein, applied to DELTA LIFE INSURANCE COMPANY LIMITED (Hereinafter called the insurers) for the insurance hereinafter set forth and having paid the premium for the insurance specified hereinafter for the period stated in the Overseas Mediclaim Identification and Schedule.

Now this policy provides as follows

DEFINITIONS:

The following definitions apply throughout this insurance:

- 1.1 Country of Posting or Study means the country where the Insured Person is temporarily residing outside Bangladesh, having been posted by their Employer to work in that country, or for the purpose of furthering their education or solely engaged on research projects.
- 1.2 "Covered Injury" means accidental bodily injuries occurring to an Insured Person while insured under this Insurance, which is the direct and independent cause of the claim being made under this Insurance. The term "Covered Injury" does not include any injuries (or complications arising from any injuries) which existed or for which a Licensed Physician was consulted or for which treatment or medication was received prior to the effective date of this Insurance.
- 1.3 "Covered Sickness" means sickness or disease contracted by an Insured Person which first reveals itself by symptoms while insured under this insurance. The term "Covered Sickness" does not include any sickness or disease (or complications arising from any sickness or disease) which had its origin or for which a Licensed Physician was consulted or for which treatment or medication was received prior to the effective date of this insurance.
- 1.4 "Pre-existing Condition" means any injury which existed prior to the effective date of this Insurance. Pre-existing condition also means any sickness or its symptoms which existed prior to the effective date of this Insurance, whether or not the Insured Person had knowledge that the symptoms were related to the sickness. Complications arising from a pre-existing condition will be considered part of that pre-existing condition.
- 1.5 "Licensed Physician" means any person who is recognized by the laws of the jurisdiction in which the treatment is received and qualified to treat the injury or illness resulting in the expenses for which a claim is made except the following persons: -
 1. The Insured Person.
 2. A person who is a member of the Insured Person's family.
 3. A person contacted by the Insured person or his agents prior the commencement date of this policy.
 4. Licensed or unlicensed acupuncturists, physicians employing herbal medicine, massage therapeutics, and the like."You" or "Insured Person" means any eligible person. All such persons completed Proposal Forms and related documentation must be on file with Insurers and the Claims Administrator.
- 1.6 "Covered Expenses" will be the reasonable and customary fees charges for unavoidable, necessary medical services, supplies and treatments authorized by a Licensed Physician and approved by the Claims Administrator incurred outside the People's Republic of Bangladesh only (see Exclusion 5.9), subject to the conditions an exclusion of this Insurance. Expenses in respect of drugs and medication require written prescription of a physician and must be dispensed by a licensed Pharmacist.





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- 1.7 "Mental; Nervous, Emotional Disorder" means neurosis, psychoneurosis, psychosis, or mental or nervous disease or any kind.
- 1.8 "Hospital" means an institution which:
1. Operates as hospital pursuant to law for the care and treatment of sick or injured persons as inpatients.
 2. Provides 24-hour nursing service by registered nurses on duty or call.
 3. has a staff of one or more licensed Physicians available at all times.
 4. Provides organized facilities for diagnosis, treatment and surgery, either:
 - (i) On its premises; or
 - (ii) In facilities available to it on a; pre-arranged basis, and
 5. Is not primarily a nursing, rest convalescent home or similar establishment or any separate ward, wing or section of a hospital used as such.
- 1.9 "Death" means death within twelve calendar months from the date off the accident or illness.
- 1.10 "Permanent Total Disablement" means total disablement which lasts twelve calendar months and at the expiry of that period being beyond hope of improvement or any shorter time as insurance may deem reasonable and appropriate.
- 1.11 Van Ameyde UK Ltd (Third party Administrator), 34 The Mall, Bromley, Kent, BR1 1TS, United Kingdom, Tel No. +442083150700, Fax No. +442084601713, E-mail: enquiries@vanameyde.co.uk, the Claims Administrators who have been appointed by Insurers to administer claims. It is mutually agreed that the Claims Administrators may employ "Case management" techniques where appropriate, to ensure control of claims costs.

AND/OR CONTRACT

Specialty Assist Limited (Claims Handler) Europoint, 5-11, Lavington Street, London SE1 ONZ, United Kingdom, Telephone: +44(0)207 902 7405, Fax. + 44(0) 207 928 4748: USA-Telephone: + 1 215 489 3785, Fax. + 1 215 489 8525, Asia Pacific: telephone; + 662 645 3932, Fax. +662 645 3732, E-mail: operations@specialty-assist.com

2.0. PERIOD OF INSURANCE

- 2.1 (a) Effective Date of Insurance: The Insurance of an Insured Person will become effective on the later of:
- (i) 12.01 AM of the Effective Date of this Insurance for which premium has been paid;
 - (ii) The date the Insured Person departs from Bangladesh to travel to the Country of Posting or Study provided that the scheduled arrival in the Country of Posting of Study is no more than 48 hours later that the Insured Persons departure from Bangladesh. In the event that there is an unexpected delay to the flight the 48-hour period will be extended until such time as the flight arrives in the country of Posting or Study.
- 2.2 (b) Termination of Insurance: The Insurance of an insured Person will terminate on the earliest of:
- (i) Twelve months from the date the Policy terminates.
 - (ii) 12.01 AM of the Expiration Date of this Insurance for which premium has been paid.
 - (iii) The date the Insured Person ceases to meet the definition of "Insured Person" and the Rules of Eligibility.
 - (iv) Expect as provided for under TERRITORIAL LIMITATION and Exclusions 5.9 the date the Insured Person arrives in Bangladesh from the Country of Posting or Study provided that the scheduled arrival in Bangladesh is no more than 48 hours late than the Insured Person's departure from the country of posting or study. In the event that there is an unexpected delay to the flight the 48-hour period will be extended until such time as the flight arrives in Bangladesh.

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3.0 SCHEDULE OF INDEMNIFIED EXPENSES & BENEFIT

3.1 Section 1. Medical

- a) Limited to US\$75,000 or Euro equivalent any one Insured Person and in all any one Period of Insurance-Non-Schengen Countries
- b) Limited to Euro 30,000 or US\$ equivalent any one Insured Person and in all any one Period of Insurance-Schengen Countries

3.2 Sub Section A

Medical Accident and Sickness Expenses when as a result of a Covered Injury or Covered Sickness, an Insured Person incurs Covered Expenses (se "Definitions") upon the recommendation and approval of a Licensed Physician endorsed by the Claims Administrator, the insurers will pay the amount of the Covered Expenses actually incurred up to (a) , (b) or (c) which ever first occurs:

- (a) The maximum dollar amount or Euro equivalent stated in the policy; or
- (b) 52 weeks after the onset of the Covered injury or Covered Sickness; or
- (c) 12 weeks after the expiration date of the Insurance.

Coverage for mental, nervous and emotional disorders is limited to 30 days continuous in hospital expenses only and this Insurance will be limited to only 50% of such expenses. Medical Evacuation from the country of posting or study will terminate any further coverage under this Sub-section except as granted under Sub-section 'B' below.

3.3 Sub Section B

Medical Evacuation Expenses when as a result of a Covered injury Covered Sickness, an Insured Person is hospitalized the Insurers will pay upon the recommendation and prior approval of the attending Licensed Physician and the Claims Administrator of this Insurance for the evacuation of the Insured Person to Bangladesh. In the event that the Insured Person is evacuated to Bangladesh the Insurers will pay Medical Accident and Sickness Expenses in Bangladesh as provided under Sub-section 'A' above and in addition but within the overall limit of US\$ 75,000 or Euro30,000 wherever applicable as per 3.1 (a or b), the reasonable and necessary Travel Expenses and Evacuation costs of the Insured Person's spouse and children also Insured under this policy and residing with him upto a limit of US\$ 5,000 or Euro equivalent any one family. To be a valid claim such expenses and costs must meet with the prior approval of the Claims Administrator.

3.4 Sub Section C

Repatriation (Preparation and transportation of Remains) and Alternative Expenses: In the event of the death of an Insured Person while Insured under this Insurance, the Insurers will pay the actual expense Incurred for preparation and transportation to Bangladesh of the remains of the Insured Person (in accordance with the applicable international requirements) or Funeral Expenses incurred in the Country of Posting or Study if this alternative is deemed appropriate but not to exceed US\$ 8,000 or Euro equivalent in total. All expenses must be approved by the Claims Administrator of this Insurance before the remains are prepared for transportation or Funeral.

3.5 Sub Section D

Medical Emergency Reunion Expenses up to US\$ 5,000 or Euro equivalent in all when as a result of a Covered Injury or Covered Sickness an Insured Person is hospitalized and it is agreed by all parties that the Insured Person should be medically Evacuated to Bangladesh as soon as possible Insurer will pay upon the recommendation and prior approval of the Claims Administrator the following expenses detailed below incurred in respect of travel by the mother or father or guardian or spouse or adult children.

- a) The cost of an Economy Air Ticket for 1 person from Bangladesh to the Airport serving the area where the Insured Person is hospitalized and return to Bangladesh.
- b) Reasonable travel and accommodation expenses incurred in relation to the Emergency Reunion.
- (a) Is due to be Medically Evacuated under the terms of this policy within 5 days of the commencement of travel by the Relative who will return with the Insured Person to Bangladesh.
- (b) Is so seriously ill that postponement of the proposed Medical Evacuation is necessary but the Attending Licensed Physician recommends the presence of a relative, but the period of the emergency Reunion not to exceed 10 days including Travel.





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4.0 Section 2. Contingency Insurance (Applicable to Sponsored Students only)

4.1 In the event that it is mutually agreed the Insured Person is unable to continue to complete his course of studies in the Country of Study (the details of which are declared in the proposal form) due to Covered Injury or Covered Sickness first occurring in the Country of Study resulting in:

- a) Death, or
- b) Loss of entire sight of either or Both Eyes, or
- c) Permanent Total Disablement, and is Medically Evacuated under section 1 (B) above or a valid claim is payable under Section 1 (C)

This Insurance will pay by way of recompense a benefit to the nominated Sponsor who has provided financial support to the Insured Person as regards the Insured Person of Study Overseas and is declared in the proposal form, at a rate of US\$750 or Euro equivalent Capital Sum for each month of study completed during the Period of Insurance stated in the Schedule of Insurance hereto.

In the event that the Insured Person is unable to continue to completion his course of studies due to mental, nervous or emotional disorder the benefit payable hereunder is limited to 25% of the amount due. No benefit will be payable hereunder in the event that the Educationalist running the Insured Person's course of study considers that the Insured Person's performance on and his attitude to the studies were unsatisfactory.

5.0 EXCLUSIONS

5.1 No claim will be paid under Section 1 (A), (D) & 2 in respect of any injury or sickness (or complication arising from any injury or sickness) which had its origins or for which a Licensed Physician was consulted or for which treatment or medication was received prior to the effective date of this Insurance.

5.2 No claim will be paid where, at the time of taking out this Insurance the Insured Person:

- (a) Is on a waiting list for treatment;
- (b) Has travelled for the purpose of obtaining treatment;
- (c) Has received a terminal prognosis;
- (d) Has travelled to the Country of Posting or Study against the advice of a Physician;
- (e) Is over 59 years age unless specifically endorsed hereon.

5.3 This Insurance will not cover:

- (a) Any claim for temporomandibular joint dysfunction and dental treatment except when as the direct result of a Covered Injury. Benefits will be limited to US\$100 or Euro equivalent per natural tooth subject to a maximum of US\$ 500 or Euro equivalent per injury.
- (b) Any claim in respect of the treatment of congenital conditions or the costs of cosmetic surgery except when necessitated by a Covered Injury to the Insured Person. Correction of deviated nasal septum will not be covered under this Insurance unless it results from an injury which occurred after the Insured person became Insured under this Insurance.
- (c) Any claim arising from intentionally self-inflicted injury, suicide or attempted suicide, the influence of alcohol or intoxicants, the use of drugs except as prescribed by a Licensed Physician.
- (d) Loss, damage or liability directly or indirectly occasioned by, happening through or in consequence of war, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power. Nor Loss or destruction of or damage to any property whatsoever or any loss or expense whatsoever resulting or arising there from or any consequential loss or any legal liability of whatsoever nature directly or indirectly caused by or contributed to by or arising there from or any consequential loss or any legal liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from ionizing radiations or contamination by radioactivity from any nuclear fuel, or the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
- (e) Any claim arising from riding in any aircraft other than as an air paying passenger in an aircraft licensed for the transportation of passengers.
- (f) Any claim in respect of examinations for, or prescriptions of eye glasses or hearing aids





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- (g) Expenses not recommended and approved as necessary and reasonable by the attending licensed Physician.
 - (h) Any claim in respect of treatment by a chiropractor unless prescribed by a medical doctor (MD); in any event this insurance will not cover expenses incurred for outpatient treatment in connection with the detection or correction by manual or mechanical means of structural imbalance, distortion or subluxation in the human body for purposes of removing nerve interference as a result of or related to distortion, misalignment or subluxation of or in the vertebral column.
 - (i) Any claim arising from participation in any sport which involves deliberate physical contact between the players. This exclusion shall also apply to competitive matches and games and training, and any claim arising from winter sports or mountaineering.
 - (j) Expenses incurred as a result of diagnostic investigations or medical treatment in connection with infertility.
 - (k) Any claim for medical Expenses Incurred in respect of week end admissions where due to an emergency.
 - (l) Any claim for Diagnostic X-ray and laboratory examination including physical or other examination which do not relate to a medically diagnosed illness or injury.
 - (m) Any claim for professional services rendered by a member of the Insured Person's family on any one who lives with the Insured Person.
 - (n) Any claim for expenses in excess of usual reasonable and customary charges.
 - (o) The deductible which applies to each and every Covered injury or Covered Illness stated in the Schedule of Insurance hereto except where the Insured Person consults first with the Licensed Physician of the campus, college, school or employers/sponsor medical centre when the deductible will be applicable US \$ 100 in case of non-Schengen countries and "Nil" deductible in case of Schengen countries.
- 5.4 This Insurance will not cover medical expenses resulting from a motor vehicle accident if such expenses are recoverable.
- a) Under other valid and collectible Insurance, including a 'No-Fault' automobile Insurance contract; or
 - b) From parties who may be liable to provide indemnity or make contribution in respect thereto regardless of whether the Insured Person asserts his rights to obtain benefits from these sources.
- 5.5 This Insurance will not cover pregnancy, including resulting childbirth, miscarriage, abortion or complication of any these.
- 5.6 No section of this policy shall apply in respect of, and this policy does not cover, any claim arising directly or indirectly from any injury, illness, Death, Loss, Expense or other Liability attributable to HIV (Human Immunodeficiency Virus) and/or any HIV related illness including AIDS and /or any mutant derivatives or variations thereof however caused.
- 5.7 This insurance will not cover expenses resulting from the diagnosis or treatment of mental, nervous or emotional disorders, except while hospital confined and then benefit are limited to 50% of Covered Expenses up to 30 continuous days hospitalization as an in-patient.
- 5.8 This insurance will not cover any amount for which the Insured Person is entitled to benefits under a Workmen Compensation or Occupational Disease Law or any occupational benefit plan and/or other insurance or public assistance program (see General Conditions-Right of Subrogation).
- 5.9 This insurance will not cover any illness or accident or the cost of treatment for any illness or accident, occurring or incurred outside the Country of Posting or Study except in respect or Direct Journeys to and from and as set out in the Medical Evacuation Benefit (Sub-section B). In the event that the Insured Person requires to return to Bangladesh for holidays and /or family meetings for an uninterrupted period of less than 45 days, cover hereunder is extended to include such stay.

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5.10 War, Terrorism and Mass Destruction Exclusion

Notwithstanding any provision to the contrary within this insurance or any endorsement thereto, it is agreed that this insurance excludes any loss or expense of whatsoever nature directly or indirectly arising out of, contribute to, caused by, resulting from, or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss or expense;

1. War, hostilities or warlike operations (whether war be declared or not)
2. Invasion
3. Act of an enemy foreign to the nationality of the insured person or the country in or over which the act occurs.
4. Civil war
5. Riot
6. Rebellion
7. Insurrection
8. Revolution
9. Overthrow of the legally constituted government
10. Civil commotion assuming the proportions of or amounting to an uprising.
11. Military or usurped power
12. Explosions of war weapons
13. Utilization of Nuclear Chemical or Biological weapons of mass destruction howsoever these may be distributed or combined
14. Murder or Assault subsequently proved beyond reasonable doubt to have been the act of agents of a state, foreign to the nationality of the insured person whether war be declared with that state or not
15. Terrorist activity

For the purpose of this exclusion

- i) Terrorist activity means an act, or acts, or any person, or group(s) of persons, committed for political, religious, ideological or similar purposes with the intention to influence any government and/or to put the public, or any section of the public, in fear. Terrorist activity can include, but not be limited to, the actual use of force or violence and/or the threat of such use. Furthermore, the perpetrators of terrorist activity can either be acting alone, or on behalf of, or in connection with any organizations(s) or government(s)
- ii) Utilization of nuclear weapons of mass destruction means the use of any explosive nuclear weapon or device or the emission, discharge, dispersal, release or escape of fissile material emitting a level of radioactivity capable of causing incapacitating disablement or death amongst people or animals.
- iii) Utilization of Chemical weapons of mass destruction means the emission, discharge, dispersal, release or escape of any solid, liquid or gaseous chemical compound which, when suitably distributed, is capable of causing incapacitating disablement or death amongst people or animals.
- iv) Utilization of Biological weapons of mass destruction means the emission, discharge, dispersal, release or escape of any pathogenic (disease producing) micro-organism(s) and/or biologically produced toxin(s) (including genetically modified organisms and chemically synthesized toxins) which are capable of causing incapacitating disablement or death amongst people or animals.

Also excluded hereon is any loss or expense of whatsoever nature directly or indirectly arising out of, contribute to, caused by, resulting from, or in connection with any action taken in controlling, preventing, or suppressing any, or all, of (1) to (15) above.

In the event any portion of this exclusion is found to be invalid or unenforceable, the remainder shall remain in full force and effect.

6.0 GENERAL CONDITIONS:

6.1 CAMPUS, COLLEGE, SCHOOL OR EMPLOYERS/SPONSORS DOCTOR:

It is a condition of this insurance that if medical services are required the Insured Person consult first with the campus, college, school or employer's doctor in which event the first US\$ 100 or Euro equivalent of the deductible is waived.

6.2 HOSPITALIZATION AND MAJOR MEDICAL INCIDENCE:

It is a condition of this insurance that in the event of hospitalization prior consultation will take place with the Claims administrators, except in life and /or organ threatening situations in which case immediate notification and consultation is required in addition all Out Patient treatment, where the cost of the complete course of treatment might exceed US\$ 500 or Euro equivalent in all must similarly be the subject of immediate consultation with the Claims Administrators (see Clauses - prior Consultation and Claims Conditions).





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6.3 ELIGIBILITY:

This policy is only valid for Citizens of the People's Republic of Bangladesh who are temporarily residing in the Country of Posting or Study for the purpose of furthering their education or solely engaged in research projects and who are holders of an appropriate student Visa or are temporarily employed in a nonmanual role in the country of posting or study holding the appropriate visa, having been posted to that Country by their Employer. Unless specifically endorsed this policy is not valid if the Insured Person is a Citizen of the Country where posted or studying or has applied to become the same.

6.4 ENTIRE CONTRACT:

This policy together with the completed Proposal Form constitutes the entire contract between the parties. In addition all statements declarations and warranties made by the Insured Person shall be deemed representations and material facts.

6.5 VISA STATUS:

If at any time during the period of Insurance the Visa status of the Insured Person changes, the Insured Person must notify the Insurer or Claims Administrator in writing within 14 days. Any such change may render this Insurance void.

6.6 NATURE OF COVERAGE:

This policy is not a general health insurance policy. It is intended only for use of the Insured Person in the Event of Sudden and unexpected Sickness or accident arising when the Insured is eligible (as defined) for cover under this insurance.

6.7 PRE-EXISTING EXCLUSIONS:

This policy is not designed to provide an indemnity in respect of Medical Services the need for which arises out of a pre-existing condition (as defined).

6.8 PRONOUNS:

All personal pronouns used in this policy shall include either gender unless the context indicates otherwise.

6.9 CO-OPERATION:

The Insured Person and the licensed physician will co-operate fully with Claims Administrator including full right of access to all related medical documentation, reports and evidence both in the Country of Posting or Study and Bangladesh.

6.10 CASE MANAGEMENT:

It is mutually agreed that the claims administrator is empowered to utilize case management techniques where appropriate to control claims cost and specifically to address the option of medical evacuation to Bangladesh.

6.11 RIGHTS OF SUBROGATION:

Insurers shall be fully and completely Subrogated to the right of the Insured Person against parties who may be liable to provide indemnity or make a contribution in respect of any matter with is the subject of a claim under this insurance. The Insured Person further agrees to co-operate fully with the Insurer and provide such information and documentation as required by the Insurer in order to collect and enforce its rights of subrogation. The Insurer may Institute and proceedings at its own expenses against such third parties in the name of the Insured person.

6.12 ASSIGNMENT:

No assignment of benefits will be binding on the Insurer until copy of the assignment has been received by the Insurer or Claims Administrator. The Insurer assumes no responsibility for the validity of the assignment. Any payment made in good faith will relieve the Insurer of its liability under this policy.

6.13 DISPUTE RESOLUTION PROCEDURE:

This contract of insurance includes the following dispute resolution procedure which is exclusive and a material part of this contract of insurance.

- a) Nature of Coverage: This policy is not a general health insurance policy. It is intended only use of Insured Person in the event of a sudden and unexpected sickness or accident arising when the Insured is outside the People's Republic of Bangladesh.
- b) Pre-Existing Exclusions: This Policy is not designed to provide an indemnity in respect of Medical Services the need for which arises out of pre-existing condition.
- c) Pre-Existing Condition: Any sickness for which Insured Person had taken medical treatment in the preceding 12 months prior to the commencement of travel.





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6.14 CHOICE OF LAW:

The parties to this Insurance Policy expressly agree that the laws of the People's Republic of Bangladesh shall govern the validity, construction, interpretation and effect of this policy.

6.15 ARBITRATION:

If any difference arises as to the amount to be paid under this policy (liability being otherwise admitted), such difference shall be referred to the decision of an arbitrator, to be appointed in writing by the parties in difference or if they cannot agree upon a single arbitrator, to be decision of two arbitrators, one to be appointed in writing by each of the parties, within one calendar month after having been required in writing so to do by either of the parties or in case the arbitrators do not agree an umpire to be appointed in writing by the arbitrator before the latter enter upon the reference. The umpire shall sit with the arbitrators and preside at their meetings. The making of an award shall be a condition precedent to any right of action against the Insurers

7.0 CONDITIONS:

The conditions below apply throughout this insurance. Failure to comply with them may be prejudicial to a claim.

7.1 The insurers may require the insured Person to furnish at his own expense all certificate, information, proofs or other evidence of claims. The Insurers may approach any physician who may have treated the Insured Person during the period of three years prior to the commencement of this Insurance, and the insured Person must co-operate in this respect.

7.2 The legal representative of an Insured Person shall have the right to act for an Insured Person who is incapacitated or deceased.

7.3 The policy and the Overseas Mediciclaim Identification and Schedule shall be read together as one contract and any wording or expression to which a specific meaning has been attached in any part of this policy or the Overseas Mediciclaim Identification and Schedule shall bear such specific meaning wherever it may appear.

8.0 CLAIMS CONDITIONS:

8.1 In the event that medical services are required the Insured Person shall where possible consult first with the campus, college, school or Employer's/Sponsor's Doctor. In case of Hospitalization and out Patient treatment. In excess US\$ 500 or Euro equivalent the Insured Person, his representative or the treating Licensed Physician will consult with the Claim Administrator prior to any medical services being purchased or delivered except in life threatening or organ threatening situations where the consultation must take place as immediately as possible. In any event written advice together with relevant notes documentations etc. In respect of any claim under this Insurance must be given to the Claims Administrator within 30 days after the date of diagnosis with respect to a claim which may be covered by this Insurance.

8.2 Benefits payable under this Insurance will be paid directly to the Insured Person who sustains the loss. However, all or any part of the benefits payable under this insurance in respect of hospital, dental, nursing, medical or surgical services may, at the Insurers' option unless such Insured Person requests otherwise in writing not later than when filling proof of loss, be paid directly to the hospital or Individuals rendering the services. Any benefit unpaid at such Insured Person's death will be paid to such Insured Person's estate.

IN WITNESS WHEREOF the undersigned being duly authorized by and on behalf of the DELTA LIFE INSURANCE COMPANY LIMITED has hereto set his hand.

Place: Dhaka

Delta Life Insurance Company Limited



For and on behalf of
DELTA LIFE INSURANCE COMPANY LIMITED

Rajib Kanti Saha
Executive Vice President
Head, Group & Health Insurance Department
Delta Life Insurance Company Limited

